

Northwest Ohio Gastroenterology Associates
Office Appointment Cancellation / No Show Policy

Our policy states that should you need to cancel your appointment you are required to give at least a 24 hour notice.

If 24 hour notice is not given or you fail to show for your scheduled appointment you will be assessed a fee of \$75.00.

The charge for a missed appointment is not a charge for a service being rendered; but a charge for preventing the opportunity for another patient to have been seen in your appointment slot. The fee must be paid prior to scheduling another appointment for our office.

Northwest Ohio Endoscopy Center
Center Procedure Cancellation / No Show Policy

Our policy states that should you need to cancel your procedure that you are required to give a 48 hour notice. If 48 hour notice is not given or you fail to show for your scheduled procedure you will be assessed a fee of \$100.00.

Our office works diligently to schedule procedures at a time that is convenient for our patients. It is very costly and disruptive when a patient cancels or does not show for the procedure. This fee will be the patient's responsibility and will not be billed to the insurance company. All fees must be paid prior to rescheduling your procedure.